



CASE STUDIES

Agency

Picayune Housing Authority (Picayune, Mississippi)
6 Properties, Comprising 284 Public Housing Units

Contact

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Former Lock Program: Traditional lock system requiring replacement of deadbolts for rekeys; keys could be duplicated by local locksmiths.

“InstaKey is not just a company with great product, but an investment into your property and cost savings are an absolute. They top this off with customer service that exceeds all expectations.

Aaron Brittain, Maintenance Supervisor,
Picayune Housing Authority

Reason for Conversion

Picayune Housing Authority wanted an organized, uniform master key program across all six properties. Maintenance Supervisor Aaron Brittain identified two primary concerns: the time required to change locks and a lack of control over keys in circulation because tenants could have copies made locally. The agency wanted a secure, trackable key system with restricted, serialized keys and a faster way for maintenance staff to resecure units.

Budget Acquisition

Picayune Housing Authority worked with InstaKey to streamline procurement for the system conversion. The project estimate included GSA Contract discounting, and InstaKey coordinated with the Authority's Procurement Officer to complete vendor setup, establish billing preferences, and accommodate the agency's purchase order and invoicing requirements. Following final review of the customized system and estimate, Picayune Housing Authority issued a purchase order to proceed with the conversion.

Implementation Strategy

InstaKey worked with Picayune Housing Authority to design a customized two-level master key system for 284 units. Using the agency's property and unit information, InstaKey developed the door/keying schedule and system structure, then supplied SFIC cores, deadbolts, operating keys, property master keys, control keys, spare core and key sets, and a sealed Step 2 Rekey Kit for every unit.

To simplify installation, the SFIC cores were pre-installed in the deadbolts and labeled by unit address to align with Picayune's keying records. InstaKey also provided implementation guidance, training, and SecurityRecords key management software so the agency could digitize its lock and key records and review its door/key schedule and system reports. Aaron described the rollout as streamlined, with questions answered immediately and a consistent point of contact throughout the process.

On-Going Program Benefit

Picayune's maintenance team can now rekey a unit in seconds using an InstaKey Rekey Kit, compared with the prior process that could require 30–60 minutes plus the cost of replacing deadbolts. Restricted, serialized keys provide greater control over how many keys exist for each unit and help reduce unknown duplication. When all issued keys are returned, the agency can continue using the existing keying with confidence rather than automatically changing locks for the next tenant.